4

In the claims:

All of the claims standing for examination are reproduced below with status indication.

1. (Currently Amended) A method for determining a destination for an incoming telephone call received in a telephony network having a service control point (SCP) to one of a plurality of [workstations] destinations each having a telephone and a computer station with a video display unit (PC/VDU) proximate the telephone, the PC/VDUs each connected to the SCP via a wide area network (WAN), the method comprising steps of:

(a) implementing a personal PC router at each PC/VDU one of the plurality of destinations wherein individual users determine personal having routing rules for the associated workstation destination;

(b) providing a communication link between at least 2 or more of the PC routers at the plurality of destinations

(b) (c) sending data pertaining to an incoming telephone call and a request for a destination from the SCP to individual ones of the plurality of workstations destinations via the WAN;

(c) (d) negotiating a final destination for the incoming telephone call among the individual ones of the plurality of personal PC routers; and

(d) (e) sending a response to the SCP via the WAN, the response including a final destination for the telephone call determined as a result of the negotiation.

2. (Currently Amended) The method of claim 1 comprising a further step for sending the telephone call to the final destination by the SCP directing

5

the network where to send the call as a result of the response in step (d)
(e).

3. (Currently Amended) The method of claim 1 wherein, in the plurality of
~~workstations~~ destinations, groups of ~~workstations~~ destinations are
organized in call centers, each call center having a telephony switch to
which individual telephones are connected with PC/VDUs proximate the
telephones, and wherein the PC/VDUs are interconnected via a local area
network, a processor also connected on the local area network providing
connection to the SCP via the WAN, and wherein, in step ~~(b)~~ (c) data
pertaining to a telephone call and a request for a destination is sent to
individual personal PC routers via the WAN and the LAN, and in step ~~(c)~~
(d) negotiation is via the LAN and the WAN.

4. (Currently Amended) The method of claim 3 wherein personal PC
routers are executed on a server connected to the LAN in a client-server
relationship with the workstations.

5. (Original) The method of claim 4 wherein the client-server router
executes on the telephony switch.

6. (Original) The method of claim 4 wherein the client-server router
executes on a processor connected to the telephony switch by a CTI
connection, and the processor is connected to the LAN.

6

7. (Currently Amended) A telephone call distribution system for determining destination for an incoming telephone call in a telephony network including a service control point (SCP), comprising:

a plurality of potential destinations ~~workstations~~ each comprising a telephone coupled to the telephony network and a proximate computer station having a PC router, a video display unit (PC/VDU), the ~~PC/VDU~~ computer station connected to the SCP via a wide area network (WAN); and

~~a personal router associated with each PC/VDU~~ a communication link between at least 2 or more potential destinations;

wherein the SCP broadcasts data pertaining to the incoming telephone call and a request for a destination to at least two or more of the plurality of destinations ~~individual ones of the PC/VDUs~~ via the WAN, and the personal PC routers at the destinations negotiate amongst themselves a destination based on ~~individual~~ destination routing rules and the data pertaining to the call, and at least one of the ~~individual routers~~ destinations ~~responds~~ respond to the SCP with a destination for the call.

8. (Currently Amended) The system of claim 7 wherein the SCP directs the incoming telephone call to the destination returned by at least one of the ~~personal~~ PC routers.

9. (Currently Amended) The system of claim 7 wherein, in the plurality of ~~workstations~~ destinations, groups of ~~workstations~~ destinations are organized in call centers, each call center having a telephony switch to which individual telephones are connected with the PC/VDUs proximate the telephones, and wherein the ~~PC/VDUs~~ computer stations are

7

interconnected via a local area network, a processor also connected on the local area network providing connection to the SCP via the WAN.

10. (Currently Amended) The system of claim 9 wherein ~~personal~~ PC routers are executed on a server connected to the LAN in a client-server relationship with the ~~workstations~~ destinations.

11. (Original) The system of claim 9 wherein the client-server router executes on the telephony switch.

12. (Original) The method of claim 9 wherein the client-server router executes on a processor connected to the telephony switch by a CTI connection, and the processor is connected to the LAN.